



Park Place 1  
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Tel: (902) 466-2003  
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September 18, 2019

[www.heritagegas.com](http://www.heritagegas.com)



Mr. Bruce Kiley  
Chief Clerk of the Board  
Nova Scotia Utility and Review Board  
1601 Lower Water St. - 3<sup>rd</sup> Floor  
Halifax, NS B3J 3S3

Dear Mr. Kiley:

**RE: Preliminary Incident Report – Damaged Line – Lower Water Street, Halifax**

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Please see attached the Preliminary Incident Report for the damaged service line and gas release that occurred on Lower Water Street on September 16, 2019.

Further information will be provided in the Incident Investigation Report that will be filed with the Board following the completion of our internal investigation into the incident.

Feel free to contact me with any questions or concerns related to this matter.

Yours truly,

**Heritage Gas Limited**

A handwritten signature in blue ink that reads "Scott Boudreau".

Scott Boudreau, P.Eng.  
Manager of Operations & CNG

Cc: Chris MacAulay, Heritage Gas  
Michael Johnston, Heritage Gas  
Ken Mills, ECI  
Philip Payzant, UARB  
Crystal Jefferson, UARB

## PRELIMINARY SYSTEM INCIDENT REPORT

<b>Location:</b>	<u>1751 Lower Water Street</u>	<b>Date of Incident:</b>	<u>September 16, 2019</u>
<b>Service Area:</b>	<u>Halifax</u>	<b>Time:</b>	<u>3:10 PM</u>

**Please check the appropriate boxes:**

Line Hit	<input checked="" type="checkbox"/>	Company Employees	<input type="checkbox"/>	Preventable	<input checked="" type="checkbox"/>
Facility Damage	<input type="checkbox"/>	Company Contractor	<input type="checkbox"/>	Non-Preventable	<input type="checkbox"/>
Damage Near Miss	<input type="checkbox"/>	Third Party	<input checked="" type="checkbox"/>		
System Outage	<input type="checkbox"/>				
Fire / Explosion	<input type="checkbox"/>				
Other (explain)	<input type="checkbox"/>				

Incident Timeline	Date	Time	Description
	Sept. 16, 2019	3:10 PM	Heritage Gas receives phone call from employee at Murphy's on the Water that an excavator working at Queen's Marque has damaged a natural gas service line near their property at 1751 Lower Water Street, Halifax.
		3:12 PM	Heritage Gas dispatches Operations personnel to the site.
		3:18 PM	911 contacts Heritage Gas to inform them of incident.
		3:24 PM	Heritage Gas activates Emergency Operations Center ("EOC") at the head office.
		3:28 PM	Heritage Gas first responder arrives on site and confirms natural gas service line has been damaged and natural gas is being released. Halifax Regional Fire Department is on site and has begun setting up a perimeter to control access to the site.
		3:29 PM	Heritage Gas Construction Crew dispatched to the site to assist in the response.
		3:37 PM	Heritage Gas notifies NSUARB and Certifying Authority ("ECI") of the incident.
		3:37 PM	Update from Heritage Gas personnel on site indicates service line valve has been located, and no natural gas migration into surrounding buildings is occurring. Halifax Fire and Heritage Gas continue to monitor surrounding buildings for natural gas.
		3:48 PM	Heritage Gas personnel able to stop flow of gas through by closing NPS 2" PE valve in sidewalk.
		3:56 PM	Heritage Gas personnel confirm isolation of NPS 1 1/4" service line
		4:15 PM	Heritage Gas Construction personnel begin repair of service line.
		5:00 PM	Heritage Gas deactivates EOC.
		5:45 PM	Repairs completed and natural gas service restored to impacted building.

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		7:00 PM	Heritage Gas Construction resources complete back fill of service line and return to base.
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<b>Notes &amp; Observations:</b>	<ul style="list-style-type: none"><li>• The Contractor completing work on the site is Eagle Beach Contractors Limited.</li><li>• The Contractor does not have valid locates for the work that was completed at this location.</li></ul>
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**PRELIMINARY SYSTEM INCIDENT REPORT**  
**SITE PHOTOS**



# PRELIMINARY SYSTEM INCIDENT REPORT

